QA Software Tester

Reporting to: QA Team Lead & CTO

Salary: £20,000.00 - £28,000.00 per year (D.O.E.)

Location: Wareham, Dorset (the role is office based)

Admit One
Admit One is a software company based in Wareham providing cinema retail systems to retailers in the UK, Ireland, Spain and Portugal, as well as some small installations in places such as the US. The development team comprises of several sub-teams working on the POS software product, web E-Commerce system, mobile apps and reporting platform.

This role is specifically as a QA Software Tester working within the development team – where you will be working with Admit One's touch screen POS application and back-office applications, as well as E-Commerce booking websites.

The primary location for work will be at the office. After successful completion of the probation period (usually 3 months) there may be the potential to occasionally work from home (at the discretion of your line manager).

The Role
The ideal candidate would have some industry software QA experience; however it is not necessary. This role is suitable for a junior candidate, as Admit One are happy to train on the job provided the candidate has enthusiasm for software and web testing. Admit One will also provide financial assistance for the right candidate to pursue ISTQB qualifications.

In a small company such as Admit One the QA Software Tester position is a dynamic job that has many different roles essential to different facets of the business. The primary role of a QA Software Tester is to test the POS and back office elements of Admit One's POS software, however the role will also involve web and app testing. The role will also mean ensuring the documentation is up-to-date and test scripts are maintained.

Often a QA Software Tester is required to assist with other teams. This can occur across the entire life cycle of a feature or bug request starting from assisting the support team to understand a problem or request, assisting the project manager team to scope out detailed requirement and assisting the developers to ensure the bug or feature is implemented correctly. This might also include training other team members or customers on specific parts of the product.

Independent judgment is required to plan, prioritize and organize a diversified workload. It is essential for good communication skills, particularly on an 'internal' interdepartmental basis where information is shared between teams.

Essential Functions
- Document and maintain manual test plans for desktop, web, and mobile products
- Create well organised test scripts and processes
- Execute functional, user acceptance tests and regression tests to deliver stable releases
- Assist the QA Team Leader and other teams with the creation of documentation for releases

- Assist the QA Team Leader to agree the testing approach and priorities for tests
- Ensure the quality of our product, including visual and user interface direction
- Provide assistance to the support and development teams by investigating and testing defect cases
- Document user guides for new functionality and maintain existing guides
- Product training for staff and new/current customers

Desirable
- Experience with Jira
- Familiarity with MS Office
- Previous experience with QA test management tools such as Qase / TestRail / Xray
- ISTQB certified tester desirable but not required

Competencies
- Problem solving skills, being able to think 'outside the box'
- Attention to detail
- Good time management and ability to work to deadlines
- Ability to work in a team and independently, as projects dictate
- Strong communication skill

Work Environment
This job operates in a professional office environment. This role routinely uses standard office equipment such as computers, phones & photocopiers, and standard office software such as word processing, spreadsheet, email and other communication applications.